EXHIBIT 9



## Sent via email to willmcnae@gmail.com

November 21, 2023

William and Rhonda McNae 504 11th Place Kirkland, WA 98033

ARAG\* 500 Grand Avenue, Suite 100 Des Moines, IA: 50309 800-888-4184 515-246-8710 fax ARAGlegal.com

RE: ARAG Case No. 3107432 - Defense of Civil Damage - Rhonda McNae

ARAG Case No. 3266236 – Defense of Civil Damage – William McNae

Member ID # 177202672170

Dear William and Rhonda McNae:

With respect to the civil lawsuit Michael J. Fitzgerald and Yaleny De Varona v. Rhonda McNae and William McNae, In The United States District Court Southern District of Florida, Miami Division, Case No. 1:22-cv-22171-JEM, ARAG is in receipt of your emailed appeals requests. To reiterate, effective December 1, 2023, ARAG will no longer cover either of your Non-Network attorney fees for services being rendered in this lawsuit. For purposes of clarity, Brodsky Fotiu-Wojtowski, PLLC and Colson Hicks and Eidson, P.A. law firms are Non-Network Attorneys.

ARAG is not restricting you from continuing to use the services of these law firms. However, as they are not Network Attorneys, if you elect to use a Non-Network attorney, you are eligible to use your plan's Indemnity benefit which will provide partial reimbursement of legal expenses paid by you up to the amount stated in the certificate of insurance. The certificate of insurance language is as follows:

		Non-Network Attorney
	Network Attorney	(Indemnity Benefit)
Defense of Civil Damage Claims		
Legal services for an insured in defense	PAID IN FULL	\$800*
against civil damage(s) claims, except		
claims involving the ownership or use of		
a motorized vehicle, claims which are covered		
by other insurance, or claims related to a felony		
charge.		
Trial for three (3) days or less	PAID IN FULL	\$1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$100,000***

<sup>\*</sup>Non-Network Attorney Indemnity Benefits are up to the stated amount

<sup>\*\*</sup> Trial Indemnity Benefits are (\$300 per ½ day of Trial time) up to the stated amount

\*\*\*Trial Indemnity Benefits are (\$400 per ½ day of Trial time) up to the stated amount.

If you are able to locate a Network Attorney who will accept your case, then your plan covers your Network Attorney fees as a paid in full benefit pursuant to the terms of your legal plan, with any expenses incurred being your responsibility. Again, ARAG will not be assisting you in locating an attorney to handle this matter on your behalf.

Sincerely,

**ARAG Legal Department**